Panorama Bulletin

Bulletin #044: DIA Override Duplicates

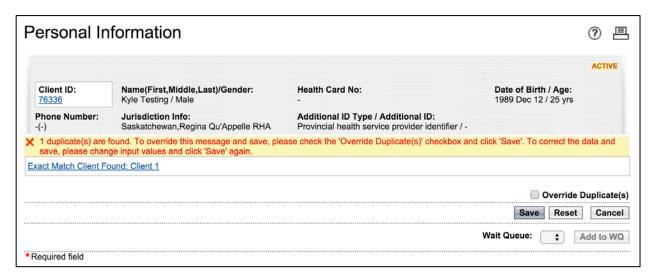| eHealth Saskatchewan	Nov 16, 2015	Version 1

Permissions Update

The Panorama Designated Immunization Administrators (DIA) User Role has been updated to enable the Override Duplicate(s) function. This function can be used to disable Panorama safeguards and warnings when removing unsupported health card numbers from a merged or destination Client during the Client Merge process.

For more information on unsupported health card numbers, see Bulletin 0037: Removing Unsupported Health Card Numbers.

Panorama Steps

When Panorama detects a duplicate Client, the system will prevent any update to the Client's demographics until the duplicate is resolved. Any DIA User can now override this safeguard by selecting the Override Duplicate(s) checkbox.

1. When Panorama detects a duplicate Client, the system will display a warning indicating that duplicate(s) are found.

2. Click the Override Duplicate(s) checkbox above the Save button.

3. Click the Save button to continue. Updates will be made to the Client's demographics and the warning will be ignored.

Contact

If you have any questions or concerns, please contact the eHealth Service Desk at 1-888-316-7446 or by email at servicedesk@ehealthsask.ca.